

ROADSHARK International Inc.



Our company, ROADSHARK INTERNATIONAL INC, is the Trademark owner of the ROADSHARK, TigerTeeth, and Roadblade brand names. ROADSHARK traffic spike products are manufactured and assembled in Canada, and assembled in the USA. These products have been made to quality standards and are guaranteed for domestic, commercial and military use against manufacturing faults.

LIMITED WARRANTY TERMS AND CONDITIONS

The ROADSHARK Warranty covers only the original/primary owner and does not cover abuse, alteration, theft, loss, or unauthorized and/or unreasonable use of ROADSHARK products. Any warranty is invalid if the product has been overloaded or subject to neglect, improper use, or an attempted modification with 3rd party components.

Product warranty is honored by our company only. All warranty claims and inquiries must be addressed to ROADSHARK INTERNATIONAL INC directly, or via the applicable authorized resellers. We stock replacement parts for a period of 4 years beyond product discontinuance, and supply all replacement parts. Replacement parts are available for purchase beyond the warranty expiration date. Using parts that are not ROADSHARK approved will void your manufacturer warranty (excluding installation hardware). Any warranty is invalid if the product has been altered substantially by a reseller, at the discretion of ROADSHARK INTERNATIONAL INC.

The average expected lifespan of ROADSHARK traffic barrier products is 8 years (with regular maintenance). TigerTeeth and LPC compression springs typically maintain effective use for 100,000 activations (~50,000 vehicles). Warranty for these models covers all components of the ROADSHARK equipment, except replacement compression springs.

Replacement parts are provided at no cost within the duration of the warranty, when there is evidence of defect or part failure. Repair of ROADSHARK equipment is the responsibility of the customer. Should the whole product be non-functional due to manufacturing defect, and parts replacement will not resolve the issue, ROADSHARK will supply a replacement unit at no cost, including all shipping charges.

Due to continuous product improvement, we reserve the right to change product line specifications without prior notice. There are no warranties, express or implied, that extend beyond the description of materials within these terms and conditions.

WARRANTY DURATION

Guardian (LPE/SME, LPO/SMO, LPV/SMV models and sub-variants): One (1) year limited warranty from date of purchase (invoice date).

PRODUCT MODIFICATION AND PARTS REPLACEMENT

Modifications to blade-height, blades (sharpness, angle, etc.), cover plate and frame will void any product warranty. Replaceable parts (pads, springs, axles, cover plates, frames) are available for purchase and must be obtained from the OEM (ROADSHARK) in order to ensure proper functionality. Any third-party parts usage will void product warranty.

PRODUCT USAGE

ROADSHARK traffic spikes are intended to be used as practical on-site vehicle and equipment security, deterrents of theft, and deterrents of unlawful or unauthorized entry. ROADSHARK traffic spike products are not designed or intended to cause harm to any person or property, excluding the deflation of vehicle tires. Any use of ROADSHARK products for purposes other than as deterrents and tire-deflation-devices will void product warranty.

The recommended maximum speed for vehicles traversing ROADSHARK surface-mount barriers is 10 MPH (16 km/h), and for vehicles traversing ROADSHARK in-ground barriers is 14 MPH (24 km/h). Exceeding the recommended speed limits may cause premature equipment and/or spring failure. If ROADSHARK spike barriers are installed in a location wherein typical speeds when traversing the equipment exceed the recommended maximum, warranty for the product is void. It is highly recommended that users purchase and install adequate signage and speed bumps to ensure the proper speed of passing vehicles, which extends the life of ROADSHARK products, resulting in lower maintenance costs and downtime.

Non-standard vehicles such as Motorcycles, Semi Trucks, and Military Vehicles will not encounter any predictable issues if maintaining a speed of less than 10 MPH when traversing traffic spikes. It is not recommended, nor included in the terms of warranty, to traverse ROADSHARK spike barriers with oversized tractors, lawnmowers, or farm equipment.

ROADSHARK Guardian traffic barriers are rated to support up to 40 tons (US) per axle, or 80,000 lbs. Heavy Duty model variants can support up to 70 tons, or 140,000 lbs. Any use of ROADSHARK products for vehicles with heavier axle weight is not covered by the product warranty.

It is recommended that traffic spike barrier springs are replaced every six months, if applicable. If product failure occurs due to tension/compression spring failure, and the springs have not been replaced in over six months, the relevant replacement parts are not covered by this warranty. If a spring fails within three months of installation, a replacement spring will be issued at no cost. It is recommended that ROADSHARK spike barrier products are cleaned every four months, to maximize lifespan and effectiveness. Up-to-date cleaning and maintenance information can be found in the Maintenance Guide for your product.

Customers and product users must follow all applicable laws (in the region of the end-user and location of ROADSHARK product installations) regarding the use of this equipment.

LIABILITY DISCLAIMER

DISCLAIMER: By purchasing security equipment from ROADSHARK INTERNATIONAL INC., the end user accepts all responsibility for any damages or bodily harm caused by misuse, and regular use of the products, including damages to third-party users. ROADSHARK INTERNATIONAL INC. is not responsible for how these products are used by the customer or end user. Customers and product users must follow all applicable laws (in the region of the end-user and location of ROADSHARK product installations).